## INFORMATION LEAFLET FOR THE HEALTH CARE TREATMENT IN GREECE OF INSURED PERSONS FROM EU MEMBER-STATES,

## EEA STATES AND SWITZERLAND,

## HOLDERS OF THE EHIC/PRC OR HEALTH CARE BOOKLETS

We would like to inform you that as of 01.01.2012 a reform has been brought about in primary and secondary health care of insured persons in Greece, due to the establishment and functioning of the National Organization for Health Care (EOPYY) and the entry into force of the Integrated Health Care Regulation (EKPY). These changes also affect the reception in the greek health care system of insured persons from EU member-states, EEA countries (Iceland, Norway, Liechtenstein) and Switzerland.

Thus, the abovementioned insured persons that are on a temporary stay in Greece and hold the European Health Insurance Card (EHIC) or the Provisional Replacement Certificate of the EHIC (PRC), are entitled to visit the health care providers of EOPYY and, upon submission of the aforementioned documents, receive health care benefits in kind which become necessary on medical grounds during their stay, taking into account the nature of the benefits and the expected length of the stay. The health care provider is exclusively competent to ascertain the necessity of the benefit. Please bear in mind that the EHIC and the PRC also cover the necessary benefits for kidney dialysis and oxygen therapy.

When the abovementioned insured persons have their permanent residence in Greece they should be provided by their insurance institutions with the appropriate EU forms (E 106, E 109, E 121, E 120, S1). In such a case, they should first submit their respective form to the IKA – ETAM Office/Branch (Registration Section) of their place of residence and receive a health care booklet. With this they are entitled to visit the health care providers of EOPYY, under the same conditions and procedures that are applied for insured persons in Greece and not only for the medically necessary benefits.

Please note that the holders of forms E 123 or DA1 are entitled for health care benefits in kind, only with respect to the consequences of their accident at work or occupational disease. In those cases the insured persons should first submit their respective form to the IKA – ETAM Office/Branch (Registration Section) of their place of residence and receive a health care booklet, which will be valid only for the consequences of the accident in work or occupational disease as these are indicated in forms E 123 or DA1.

The holders of forms E 112 or S2 are entitled to health care benefits only concerning their scheduled treatment/care/hospitalization, as indicated in the respective forms. In those cases, they should first submit their respective form to the IKA – ETAM

Office/Branch (Registration Section) of their place of stay, which will be valid only for the scheduled treatment/care/hospitalization, as indicated in the forms E 112  $\dot{\eta}$  S2.

According to the Integrated Health Care Regulation (EKPY), the basic health care providers of EOPYY, which the abovementioned insured persons are entitled to visit, are the following:

- 1. Health Care Units of EOPYY (former Health Care Units of IKA ETAM)
- 2. Physicians of the Health Care Units of EOPYY that receive patients in their private practice
- 3. Private physicians that have a contract with EOPYY
- 4. Outpatient hospital services of the National Health System (ESY)
- 5. Health Care Centres of ESY
- 6. Rural health clinics
- 7. Regional health clinics
- 8. Hospitals of the ESY for hospitalization
- 9. Private clinics that have a contract with EOPYY
- 10. Chronic dialysis units dialysis units

Please note that, according to the EKPY, the insured persons pay a 15% participation rate for paraclinical tests, insofar as these are not carried out in EOPYY units or ESY establishments. Furthermore, when the medical visits, costs or hospitalization are paid, then they cannot be reimbursed.

For more information and a list of the contracted doctors and health care providers, please visit the site of EOPYY, www.eopyy.gov.gr

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