

# How to find distributor or business partner in Japan?

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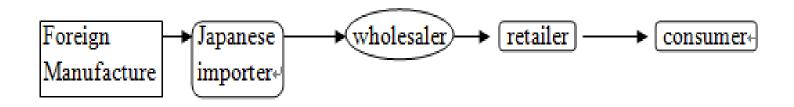
Japan Business Solutions specializes in business matching and advisory service since 2009.

- business between Czech and Japanese partners enter into Czech/Japan market
  - market search, special reports
    - soft skills seminars focusing on effective communication between Japanese and Czech colleagues and business partners
    - Member of CCCIJ, Director of Czech branch of CCCIJ/Adviser
    - Partner of EU-Japan Centre for Industrial Cooperation in Tokyo



- > Examples of distribution networks in Japan
- > Main ways of getting into the Japanese market
- Key factors to succeed in Japan

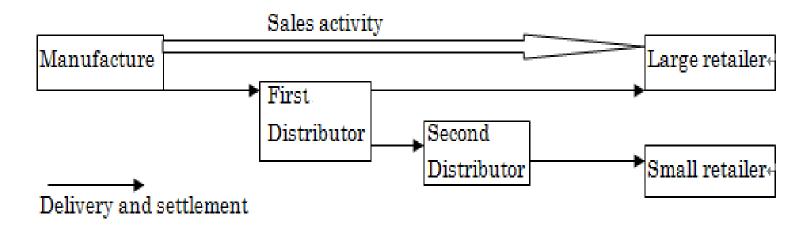




- 1-3 go-between companies before the product reaches the final consumer.
- Selecting the right distributor for a particular product is the most difficult task.
- Quite a lot of European companies signed a contract with the wrong distributor.



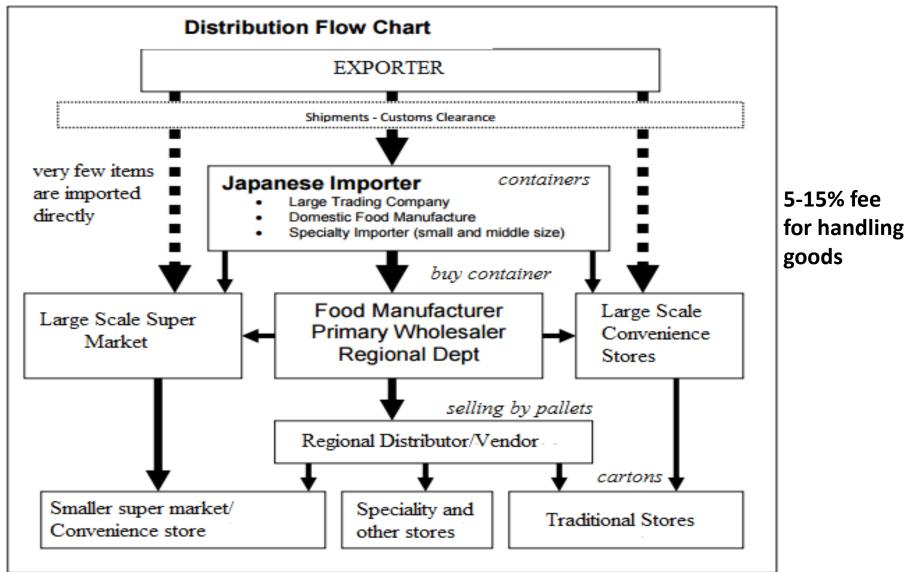
#### Manufacturer and distributor roles in a typical distribution channel



- Manufacturers must do sales activities directly to the large retailers.
- Distributors usually do not do sales activities but take a relatively high margins.
- Distributors specialize in logistics and settlement functions.

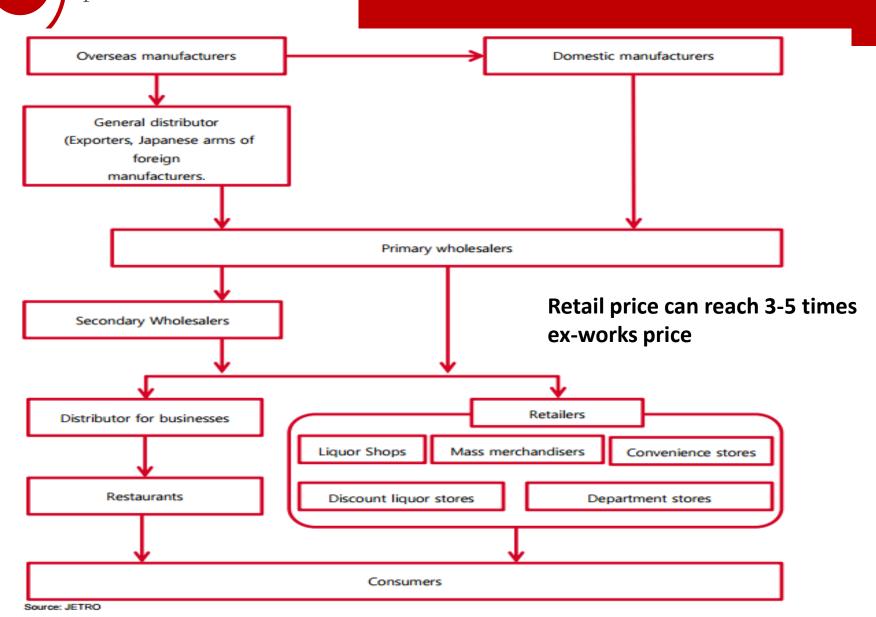
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#### **General distribution structure**



Source: Exporter Guide 2012

### **Distribution channel of imported wine**



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# Distribution channel of medical device

Scheme of medical device distribution system in Japan

80% sales via dealers Dealers take 10-15%

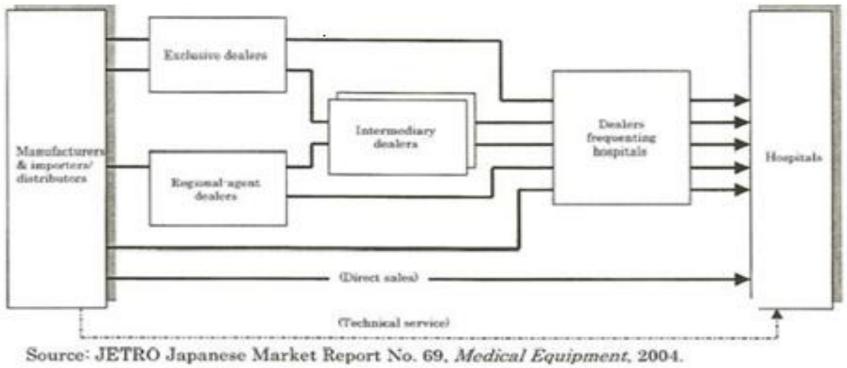


Figure 1: Medical device distribution system, p. 72



Main ways of getting into the Japanese market:

- Exhibiting at trade shows, participation in Gateway to Japan, EU-Japan Center or other promotion and B to B matching programmes, JETRO support
- Finding a distributor/agent/trading company (not selling to retailers directly)
- Setting up of an office in Japan



- most distributors are loyal to their business connections.
- potential distributor must have contacts to their target customer segment
- layered distribution system sharing the risk + in time small volume supply demand
- A common mistake many foreign companies do in Japan try to sell to the large Japanese wholesaler and retailer chains.
- **<u>BUT without office in Japan</u>**, these companies are not interested in dealing directly with a foreign company.



Japanese partner is not only selling !!!

- opens market and finds out customers.
- provides and creates the sense of stability and security in the business relationships

**Physical presence in Japan** 

long-term success in the Japanese market.



 ✓ Distribution system in Japan is a complex, inter-organizational and highly interdependent relationships among firms.

 ✓ Distribution for a specific product must be studied before making any decisions.

✓ Strategies for a market entry will vary depending on the product and the current competitive environment.

1<sup>st</sup> Step - using a distributor or trading company

2<sup>nd</sup> Step - SME realizes the potential of the Japanese market and decides to be present in Japan.



# Thank you for your attention.

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